

How it Works?

1. A service booking request is sent by a teacher.

2. The service provider has two working days to action the request

This means either accept the booking, decline the booking or contact the teacher.

3. If the service provider declines, they provide the teacher with a reason.

4. If the booking is confirmed, you will be notified on the website and by email.

The teacher will then be invoiced and the service provider will be notified of the booking details.

5. RedBridge will send the service provider a booking details form.

30 days from when the service is due to be delivered (or at time of booking confirmation if within 30 days), RedBridge will send a booking details form (displaying total less the service fee) to the service provider from which the provider generates an invoice to send to RedBridge.

6. School accounts will pay invoice to RedBridge.

7. Service provider delivers a brilliant service to teachers or students

8. RedBridge pays service provider within 7 working days of receiving payment from school.

Pricing

Teachers

RedBridge will always be **100% free** for teachers and schools to use.

Service Providers

Free

- Create an account
- Publish unlimited service listings
- Receive booking requests
- Receive specific service requests that you may not advertise but can fulfil
- Update your profile showcasing your work and building your reputation
- See what other services are popular
- Advertise 24/7 to thousands of teachers
- Communicate with teachers directly
- Receive reviews and ratings of your service
- Promoting you directly to other schools
- Have teachers share your service listings on social media

10% Service Fee

Only when you accept a booking do you pay the service fee which is 10% of the total invoiced amount.

Cancellations

Teachers

- Schools/teachers can cancel without penalty up to 2 business days from when the service is booked to be delivered. A refund will be offered to the school within 7 business days of RedBridge receiving funds from the provider.
- A school/teacher may cancel within 2 business days of when the service is booked to be delivered but will incur a cancellation fee equal to the total invoiced amount.

Service Providers

- Service providers have a cooling off period of two business days after confirming a booking within which they can cancel for any reason.
- 2 business days after confirming a booking a service provider can cancel a booking for a ligament reason without penalty (refer to T&C's) and RedBridge may follow up on the cancellation.
- A service provider may cancel a booking within 5 working days of when the service is due to be delivered but will incur a cancellation fee equal to the total invoiced amount.